



WE ARE NOW OPEN AGAIN!

As we resume normal Sales Centre hours, we want to put your minds at ease so you can focus on what is most important, finding your perfect home!

We are closely following the recommended COVID guidelines in order to keep you, our guests, and the Troika staff safe and healthy.

When you visit a Troika property, you can expect the following:

- Sales Centre capacity will be limited to three guests at a time.
- Sales Centre doors will be locked once maximum capacity is reached. Please feel free to familiarize yourself with the area while you wait.
- Guests will be asked to complete a brief questionnaire regarding their general health and recent travel.
- All guests must sanitize their hands upon entering.
- We ask that you practice social distancing and remain 2m apart from staff or others.
- Gloves will be provided however, we ask that you allow staff to open doors for you while touring.
- All high traffic surfaces will be sanitized in-between visits.
- If you are not feeling well, we ask that you stay home and return when you are better.

Thank you in advance for your cooperation, and we look forward to welcoming you (sorry no handshakes) into our Sales Centre!

Sincerely,

Carlos Alentejano



Vice-President Customer Experience
Sales, Marketing & Customer Service
TROIKA MANAGEMENT CORP.

Troika Management Corp.
302-554 Leon Ave | Kelowna, BC | V1Y 6J6
Phone: 250.869.4945 | Fax: 1.866.824.9417